

Branch Briefing

REVENUE & CUSTOMS GROUP

To: **All PCS Branch Secretaries**

cc: **Branch Chairs, Branch Organisers, Group Executive Committee, Equality Chairs, VOAC**
(for information)

Can this Briefing be circulated via HMRC IT systems: **NO**

Website: **YES**

Action: **For the attention of all PCS representatives**

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NATIONAL CAMPAIGN FOR FAIR PAY, PENSIONS AND JOBS

HMRC Re-ballot Update

- **Ballot Papers to arrive at members' ballot address from TODAY (18 January)**
- **HMRC/VOA dedicated strike schools to be held 24/25 January – Register now**
 - **Branches can order re-ballot campaign material now**
 - **Branches to step-up ballot conversations with members**
 - **Organising Hub re-ballot function now open**
 - **All Reps and Advocates can update Organising Hub**
 - **Call-Hub open for branches to use from 21 January – Register now**
 - **PCS HQ staff to commence Peer-to-Peer Texting from 23 January**

This briefing provides you with the latest details regarding the re-ballot of members in HMRC.

Ballot papers begin arriving now

Ballot papers were posted to members in HMRC on Monday 16 January, so they should begin to properly arrive through the post today (Wednesday 18 January).

Re-ballot 'Strike Schools'

PCS has organised dedicated re-ballot 'Strike Schools' for HMRC and VOA. These will be held:

- **Tuesday 24 January at 5:00pm:** [You can register for the Strike School here](#)
- **Wednesday 25 January at 12:30pm:** [You can register for the Strike School here](#)

You can register for these schools now. Remember, you need to log-in to PCS Digital to register.

Ordering campaign material for your branch

An initial package of leaflets should already have been received by branches. Further campaign material for the re-ballot can be ordered by branches now. [The link to the form where you can order the campaign material is here.](#)

Organising Hub re-ballot function is now live

The dedicated re-ballot function for the Organising Hub has now gone live. As well as beginning to step-up the conversations with members regarding the importance of participating in the re-ballot, it's essential that branches record those conversations on the re-ballot section of the Organising Hub.

Towards the end of the last ballot, branches were reporting that some members had complained that they had been directly contacted by various different reps and on multiple occasions. Only by recording these conversations on the Hub can we prevent those multiple contacts occurring again, so it's crucial that you use the tools we have at our disposal. Detailed guidance about how to use the Hub will be

provided at the Strike Schools, so if you're not sure, make sure that you register for one of the schools. In addition, [you can find a copy of the Organising Hub User Guide here](#).

All recorded reps and advocates will be able to record and amend contact details using the Hub, so make sure that your branch executive committee (BEC) members and advocates are all properly recorded on your branch PCS Digital records.

Callhub going live for branches

The best way of contacting members and encouraging them to participate in the re-ballot is to speak to them directly. However, to supplement that direct contact; or to contact members where speaking to them directly isn't possible, branch reps and advocates will be able to contact their branch members via Callhub from **Saturday 21 January**.

All members of your BEC and branch advocates should be encouraged to register to use Callhub; and [if they have not already registered, reps and advocates can register here](#). Once they've created a Callhub username, they need to let HQ know that they have created the username and the name of the branch.

PCS will run two initial Zoom sessions for volunteer callers, for anyone wanting to start CallHub calling this weekend (**21/22 January**). The sessions will be held on:

- **Friday 20 January at 5:30pm:** [You can join the session here](#).
- **Saturday 21 January at 10:00am:** [You can join the session here](#).

Peer-to-Peer texting beginning shortly

PCS HQ staff will begin Peer-to-Peer (P2P) texting members from **Monday 23 January**. Where members respond to the P2P text to say they've voted, the data will be updated in real-time, so this work will complement and not duplicate, the contacts made in the branches.

Need more help?

If your branch needs further advice or assistance with the re-ballot, it's vital that you speak-up now, and we'll make every effort to provide the support you need. Please contact [HMRC Group Organiser Claire Keenan](#), in the first instance.

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